



## Client Case Nokia Siemens Networks

### Service Description

Nokia Siemens Networks were aimed at improving the quality of their spare parts management structure in the Netherlands to gain even more competitive advantage, cost efficiencies and improve overall supply chain transparency.

### Solution

All-In Logistics offers Nokia Siemens Networks a so called closed-loop parts management solution supported by state of the art parts management software.

The following services are offered:

- Inventory management, Storage & Warehousing
- Order management and call center support
- HUB & Depot management of spare parts
- 24/7 Standby service
- RMA management
- Critical Parts replenishment/replacement and emergency deliveries
- Product life cycle management

### Result

NSN gained full transparency and detailed insight in the use of their spare parts, repair processes, repair contracts, level of stock locations, transports, key performance indicators, etc.

All business processes are driven by system integration and managed by our central real-time web-based All-In Control System and parts management software, providing order status and tracking information visibility on a single serial number level. This results in optimization of the mobile network coverage.

## Introducing Nokia Siemens Networks

Every day a quarter of the world's population connect using Nokia Siemens Networks infrastructure and solutions. Nokia Siemens Networks have 74,000 dedicated professionals in more than 150 countries to help transform networks, operations and businesses, to deliver better and more unique experiences for their customers.

### All-in Logistics

All-in Logistics presents itself as a high performance organization, which is characterized by efficiency, effectivity and energy to a great extent. We are a professional and quality driven organization, which operates a 20.000 m2 high-tech Logistics Center located at Amsterdam Airport Schiphol and run by more than 120 ambitious people.

### Contact Us

For more information about our company and our services, please contact Oscar Determan by the following means:



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