



Client Case NEC Unified Solutions

Service Description

NEC Unified Solutions were exploring the possibility to step-by-step outsource their logistic processes. Mainly to ensure cost efficiencies and gain more process control. During the first years of our partnership All-in Logistics has been managing the processes in-house for NEC based on a Business Process Outsourcing (BPO) model. Eventually it was decided to move the complete business (processes and people) to an outsourced 3PL model at the All-in Logistics facility in Schiphol-Rijk.

Solution

All-in Logistics is offering NEC Unified Solutions a one-stop-shop model, including supply chain services, final assembly of Business Communications products and management of service logistics operations. All operations are supported by system connectivity and the service logistics program is driven by our All-in SPM (Spare Parts Management) software.

Overview of the services:

- Inventory Management
- Storage & Warehousing
- RMA Management & internal invoice management for NEC affiliates
- Spare Parts Management
- VOIP system assembly, system extension and license maintenance
- Kitting & re-packaging
- f/w updates and upgrades
- Distribution & Transport Management

Result

Outsourcing all logistic activities to All-in Logistics has contributed to more efficient processes in the Supply Chain and further cost savings. All business processes are driven by system integration and managed by our central, real-time web-based, All-in Control System, providing order and tracking information visibility. NEC Unified Solutions are provided with overall control and scalability of processes, whereas the efficiency of our Parts Management software (All-in SPM) guarantees the fulfillment of their service contracts.

Introducing NEC Unified Solutions

NEC Unified Solutions draw on more than 50 years experience in providing communications systems, applications, networks and services to customers worldwide. The solutions incorporate the latest voice, data and video technologies, using both desktop and mobile endpoints and enable real-time, collaborative working, increased productivity and significantly improved customer satisfaction.

All-in Logistics

All-in Logistics presents itself as a high performance organization, which is characterized by efficiency, effectivity and energy to a great extent. We are a professional and quality driven organization, which operates a 20.000 m2 high-tech Logistics Center located at Amsterdam Airport Schiphol and run by more than 120 ambitious people.

Contact Us

For more information about our company and our services, please contact Oscar Determan by the following means:



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